

**HERTFORDSHIRE COUNTY COUNCIL**  
**ADULT CARE & HEALTH CABINET PANEL**  
**WEDNESDAY 18 OCTOBER 2017 10:30 AM**

Agenda Item  
No.

**5**

**LOCAL ACCOUNT FOR ADULT SOCIAL CARE 2016/17**

*Report of the Director of Adult Care Services*

Author: Matt Chatfield – Adult Social Care Performance Manager  
(Tel: 01438 845387)

Executive Member: Colette Wyatt-Lowe – Adult Care and Health

**1. Purpose of the report**

1.1. To present the 2016/17 Local Account for Adult Social Care Services covering the period April 2016 – March 2017.

**2. Background**

2.1 In March 2011, the Department of Health published ‘Transparency In outcomes: a framework of quality in adult social care.’ The document laid out a new approach to demonstrating quality and outcomes in adult social care. The paper stated that “opening up information on adult social care, and fostering a new conversation between service providers, commissioners, and those they serve will together enable a new relationship where accountability is held locally, and citizens feel empowered to challenge, or to commend, local services.”

2.2 In order to facilitate the above, annual performance reports on adult social care previously undertaken by the Care Quality Commission were replaced by Local Accounts. Councils are now required to publish a Local Account every year, which should outline the performance of their adult social care services, areas of strength and achievement and plans for improvement. The aim is to provide transparency and accountability to local communities.

**3. 2016/17 Local Account**

3.1 The Local Account for 2016/17 is attached as Appendix 1. To encourage more interest from clients, a 2 page summary version has also been developed. This is attached as Appendix 2

## **4. Equalities Impact Assessment**

- 3.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equalities implications of the decision that they are taking.
- 3.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment (EqIA) produced by officers.
- 3.3 The Equality Act 2010 requires the Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.
- 3.4 Adult social care helps support and keep safe vulnerable adults within our community and how this has been achieved throughout 2016/17 is reflected throughout the Local Account. However, a specific Equalities Impact Assessment has not been undertaken as this report is for noting and commenting purposes only and does not require a decision, which would have any equality implications.
- 3.5 At the back of the Local Account is some information advising member of the public how to obtain copies in another language or format if required.

## **5. Recommendations**

- 5.1. Panel is invited to note and comment on the 2016/17 Local Account.

### **Background documents**

Appendix 1- Local Account Report  
Appendix 2 – Local Account Summary

Are attached as separate documents.